

The L'Aqua Experience

Spa Etiquette

L'Aqua Day Spa is a 'quiet zone'. To ensure the relaxation of our guests we request your mobile phone is switched off during your spa visit. Children under the age of 15 are not permitted to visit the day spa for treatments.

Reservations

To secure your preferred appointment time, please make an advance booking on 07 5588 8368. Credit Card details are required to confirm all bookings.

Cancellation Policy

We understand that sometimes you need to change an appointment. We kindly ask for 24 hours notice, or a 50% cancellation fee will be applied.

When should I arrive?

10 minutes prior to your appointment.

What if I am late?

Arriving 10 minutes prior to your appointment means you will experience the full pleasure of your treatment. The full cost of the treatment booked will still be charged if you arrive late.

What should I wear?

Please wear comfortable clothing to the spa. We will provide you with an ultra soft robe to change into, fresh towels and a locker for your personal belongings. Please leave jewellery at home or in your hotel room. We will provide disposable briefs where necessary, therapists use draping techniques to protect your privacy at all times.

Gift Certificates & Group Bookings

Group bookings are a specialty and your event group or special occasion will be taken care of at L'Aqua. We can tailor packages to suit your requirements including gift certificates and spa cuisine.

*Conditions: Treatments are subject to availability and seasonal pricing. Discount vouchers or special offers are not valid for Spa Retreats or Spa Escapes for Couples. Couples package.